



Operations Supervisor, Right of Way

Location: Kelowna, BC

We're looking for new talent to join us as we reinvent the future of energy. Across BC, we have a diverse team of more than 2,500 employees we can't do without, yet we're growing as fast as ever.

You may think we're your standard utility that delivers natural gas and electricity, but we're also into cool, innovative energy solutions. Think carbon capture, renewable energies and lower-carbon transportation for a start. We believe in creating a cleaner, healthier tomorrow.

If you like meaningful work, a dynamic environment and forward-thinking colleagues, build your career with us. You'll get opportunities to grow, lead, solve, and create. So what are you waiting for? Let's rethink energy together.

Position Overview

Reporting to the Operations Manager - Right of Way Maintenance, this position is responsible to supervise and provide leadership to staff and contractors in the provision of right of way maintenance (vegetation management) and oversight of inspection of third party activity around operational pipelines (pipeline inspection). The Right of Way Maintenance Supervisor is responsible for the delivery of these keys programs to support the distribution, transmission and delivery of energy, safely and reliably, to FortisBC customers within a designated geographical area and/or facility.

Responsibilities

Supervise and provide leadership to staff in the provision of right of way/operations activities to support the distribution, transmission and delivery of energy, safely and reliably, to FortisBC customers within a designated geographical area and/or facility.

Provide direction for a province wide gas vegetation management program and provide assistance to the electric vegetation management program. Ensure work adheres to internal and external standards and policies and oversee, direct and evaluate work completed by contractors. Troubleshoot issue and challenges related to access, equipment utilization and other aspects of program execution. Utilize strong interpersonal skills to address stakeholder concerns.

Maintain appropriate staffing levels to support inspection of activity around operational pipelines for internal stakeholders and external customers; monitor staff work assignments to optimize resources, allocate, prioritize and distribute work to meet operational demands and service level commitments. Manage contracted services in accordance with established terms and conditions.

Participate in selecting, orientating and training new employees. Provide coaching to support performance, quality of work, and ongoing training and development of staff; manage attendance, identify performance issues and collaborate with others regarding disciplinary matters.

Travel to work sites to provide quality oversight and maintain compliance with work and industry standards, applicable metrics, and service level agreements. Utilize field/construction/utility experience and technical knowledge to solve work related problems and/or collaborate and refer to others. Have a strong understanding of operations and maintenance policies and procedures and be able to refer to this information when addressing potential right of way encroachments and issues.

Maintain a safe and healthy workplace for staff in order to meet health, safety and emergency requirements. Maintain adherence to safe work procedures and practices including Site Safe Work Planning; provide safety information and supplies, including the use of personal protective equipment. Participate in incident investigations. Lead by example with respect to safety initiatives and engage with employees by leading safety meetings.

Provide financial oversight including the management of costs associated to staff, facilities, vehicles, tools and equipment; review and approve invoices, third party contracts and internal service agreements. Investigate, resolve and report variances.

Establish and maintain effective relationships with internal and external stakeholders, customers, contractors, builders, municipal agencies, emergency response and environmental management personnel.

Requirements

- Bachelor's degree in a related discipline or Diploma of Technology in a related discipline from a recognized program, Certified Member in the Applied Science Technologists & Technicians of BC or a Professional equivalent, plus 4 to 7 years related field experience in a leadership capacity or an equivalent combination of education, training and experience.
- Knowledge of designated operational area and related systems, work methods and procedures
- Responsible and accountable for designated operating area and function with respect to the
 - Tracking and reporting on costs against planned expenditures
 - Performance of team members in the execution of activities
- Responsible and accountable for gas vegetation program execution and performance measurement
- Provide assistance with electric vegetation program execution
- Knowledge of regulatory framework, requirements, codes and business model related to operation and maintenance of pipelines and facilities as well as vegetation management activities. Exposure to environmental regulations or requirements would be considered an asset.
- Knowledge of pipeline inspection procedures and policies or similar knowledge and experience related to the construction or utility industry. Experience with pipeline locating would be considered an asset.
- Knowledge of Company policies, standards and procedures
- Knowledge of safety management, processes and procedures
- Knowledge of computer and MS Office systems
- Knowledge of human resource policies and procedures
- Knowledge of labour relations including application of collective agreement(s)
- Demonstrated ability to provide leadership to staff
- Demonstrated ability to attend to emergencies and co-ordinate activities under stressful situations
- Demonstrated ability to communicate effectively verbally, electronically and in writing
- Demonstrated ability to manage competing priorities and demanding work schedules with little supervision in a fast paced and high volume situation
- Demonstrated ability to apply conflict resolution skills and address public concerns and escalations

Our engaging workplace offers a wide range of challenging opportunities, while being safe, inclusive and diverse. We offer a competitive salary and benefits package, while supporting life-long career development. We also encourage volunteerism and nourish the need to give back to your community.

The safety of our customers and FortisBC family members is our number one priority. Depending on the responsibilities of the job, some employees work remotely and some in office. To ensure the safety of our employees on our job sites, there is strict adherence to our worksite safety plans and social distancing practices. As an essential service provider, we'll continue to follow the government COVID-19 guidelines and adjust our plans as necessary. As we welcome new employees, our commitment to safety remains for all of our FortisBC family.

To learn more about the recruitment process with FortisBC, please visit the [You're Applying. What now?](#) page for additional information.

Please visit www.careers.fortisbc.com to apply online for this opportunity.